### Management (Admin) Tools

**System Management**

* 1. **Ansible/Puppet/Chef**: Tools for configuration management and automated deployment, suitable for managing and configuring large-scale server environments.
  2. **Nagios/Zabbix**: Network and system monitoring tools that help administrators detect and resolve issues promptly.
  3. **Veeam/Commvault**: Data backup and recovery tools that ensure data security and business continuity.

**User Management**

* 1. **Microsoft Active Directory**: A centralized identity and access management tool used for managing user accounts and permissions within an enterprise.
  2. **Okta/OneLogin**: Cloud-based identity management and Single Sign-On (SSO) solutions that simplify user access control.

**Network Management**

* 1. **Cisco Meraki/DNA Center**: Tools for managing and monitoring network devices, providing network visualization and configuration management.
  2. **Wireshark**: A network protocol analyzer tool that helps administrators troubleshoot network issues.

**Security Management**

* 1. **Splunk**: A platform for Security Information and Event Management (SIEM) that provides real-time monitoring and analysis of security events.
  2. **FireEye/Trend Micro**: Advanced threat protection solutions that guard against malware and cyber-attacks.
  3. **Qualys**: A vulnerability scanning and management tool that helps enterprises identify and fix security vulnerabilities.

**Software Management**

* 1. **Microsoft System Center Configuration Manager (SCCM)**: A tool for software distribution, update management, and patch deployment.
  2. **JAMF**: A management tool for Apple devices that helps enterprises manage macOS and iOS device applications and security policies.

**Device Management**

* 1. **ManageEngine Endpoint Central**: A unified endpoint management tool for managing and securing various endpoint devices.
  2. **Microsoft Intune**: A cloud service for Mobile Device Management (MDM) and Mobile Application Management (MAM), supporting cross-platform device management.

**Documentation and Reporting Management**

* 1. **Confluence**: A team collaboration and documentation tool used to record and share system configurations, operational procedures, and other documentation.
  2. **Power BI/Tableau**: Data visualization tools used to generate and display reports on IT system performance.

### Training Tools

**New Employee Onboarding**

* 1. **LMS (Learning Management System) Platforms**:
     1. **Moodle**: An open-source online learning platform suitable for managing internal training courses.
     2. **TalentLMS**: A cloud-based LMS platform that supports the creation and management of online courses, quizzes, and learning paths.

**Continuous Skills Training**

* 1. **LinkedIn Learning/Udemy for Business**: Online learning platforms that offer a wide range of technical courses suitable for employee continuous learning.
  2. **Coursera for Business**: Provides advanced technical courses developed in collaboration with universities and businesses.

**Security Awareness Training**

* 1. **KnowBe4**: A security awareness training platform that offers phishing simulations and interactive courses to improve employees' security awareness.
  2. **Cofense**: A tool focused on email security training, helping employees recognize and respond to phishing attacks.

**Software Usage Training**

* 1. **WalkMe**: A digital learning platform that provides real-time guidance and interactive tutorials within the software, helping employees learn to use new tools.
  2. **SAP Enable Now**: A tool for training and documentation management of enterprise software, supporting the creation of interactive training content.

**Custom Training**

* 1. **Articulate 360**: An online course development tool suitable for creating custom interactive training courses.
  2. **Adobe Captivate**: A tool for creating e-learning content and simulations, supporting multiple formats of training content.

**Feedback and Improvement**

* 1. **SurveyMonkey/Google Forms**: Online survey tools used for collecting training feedback.
  2. **Kahoot!**: An interactive learning platform that uses quizzes and gamification to collect learning feedback.